

## **SMS MESSAGING and MOBILE PRIVACY POLICY**

Most Recent Update: 10/31/2024

### **MOBILE MESSAGING TERMS AND CONDITION**

By providing your mobile number, you agree that Journey True North Ministries may send you periodic SMS or MMS messages containing but not limited to important information, reminders, newsletters, and updates.

- The number of messages you receive may vary but should not exceed 4 messages per month.
- You may unsubscribe at any time by texting the word STOP to (802) 288-1001. You may receive a subsequent message confirming your opt-out request.
- For help, send the word HELP to (802) 288-1001.
- Message and data rates may apply.
- United States Participating Carriers Include AT&T, T-Mobile®, Verizon Wireless, Boost Mobile, Google Fi, Consumer Cellular, Mint Mobile, Tracfone and others.
- Data obtained from you in connection with this SMS service may include your cell phone number, your carrier's name, and the date, time and content of your messages, as well as other information that you provide. We may use this information to contact you and to provide the services you request from us.
- By subscribing or otherwise using the service, you acknowledge and agree that we will have the right to change and/or terminate the service at any time, with or without cause and/or advance notice.

If you have any questions, please contact Journey True North Ministries at (802) 288-1001.

### **MOBILE PRIVACY POLICY**

This Privacy Policy explains how Journey True North Ministries collects, uses and discloses personal information of its customers, prospective customers, and visitors to its website at [www.journeytruenorth.org](http://www.journeytruenorth.org) or via SMS messaging.

### **COLLECTION OF PERSONAL INFORMATION**

Information collected directly from you: We may collect personal information directly from you, for example: through a web form, during an online or in-person registration, while making a reservation, when you contact us for customer support or with questions. Personal information

we collect directly from you may include first and last name, address, email address, and cell phone number.

### **USE OF PERSONAL INFORMATION**

We use information collected directly from you to provide you with our products and services, information service and support, and other relevant information. We may also use this information to market our products and services to you, by text message subject to your consent.

### **DISCLOSURE OF PERSONAL INFORMATION**

We do not share your information with any third-party services. However, we do use PayPal to process donations made via our website. PayPal processes your donation information in accordance with its privacy policy available at <https://www.paypal.com/us/legalhub/privacy-full>.

We may also share your personal information if necessary to comply with applicable laws and regulations, to respond to a subpoena, search warrant or other lawful request for information we receive, or to otherwise protect our rights.

### **TEXT MESSAGE COMMUNICATIONS**

If you wish to stop receiving text messages from us, reply STOP, QUIT, CANCEL, OPT-OUT, or UNSUBSCRIBE to any text message sent from us. For more information, see our Mobile Messaging Terms and Conditions in the first section of this document.

### **YOUR PRIVACY RIGHTS**

Under Vermont law, you may have the right to request access to the personal information we hold about you, or to request that your personal information be corrected or deleted. To exercise any of these rights, please contact us at (802) 288-1001.

### **CHANGES TO THE THIS PRIVACY POLICY**

We may update this Privacy Policy at any time. Please review it frequently.

### **CONTACT INFORMATION**

If you have any questions about this policy or our privacy practices, please contact us at (802) 288-1001.